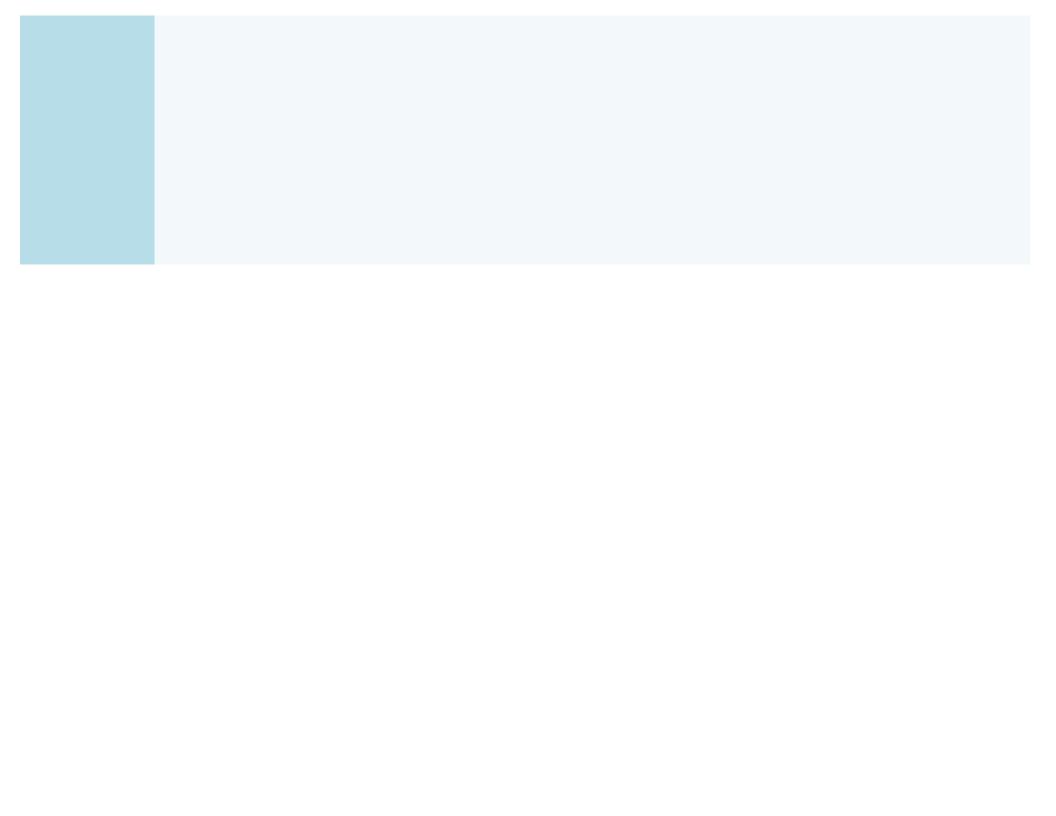
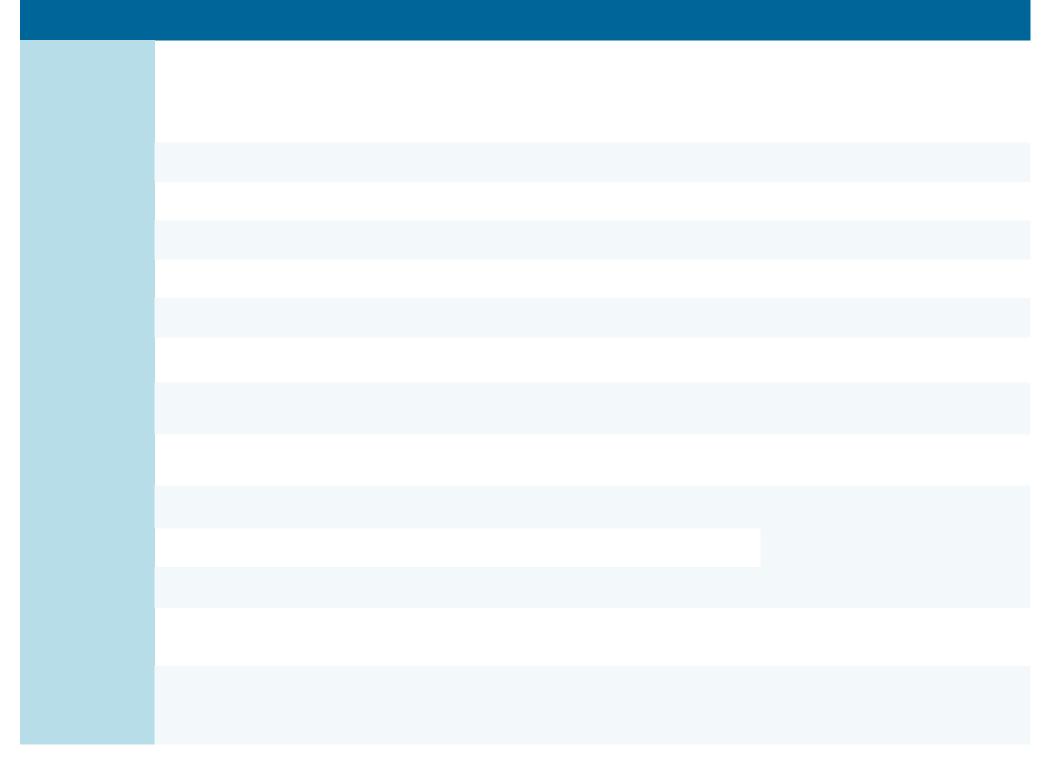
Individual and Family | PPO Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u>, each family member must meet their own \$1,000 individual / \$2,000 family in-network providers; \$1,750 individual / \$3,500 family individual out-of-network providers.

All	and	costs show	n in this chart are after your	has been met, if a	applies.
			No charge	20% coinsurance after deductible	<u>Deductible</u> does not apply to services at <u>innetwork providers</u> . You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (x-ray, work)	, blood	10% <u>coinsurance</u> for Facility Owned Labs, 10% <u>coinsurance</u> for Independent Clinical Labs and 10% coinsurance	I	







There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies
There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u> . This complaint is called a <u>grievance</u> or <u>appeal</u> . For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u> . Your

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, such as qualified sign language interpreters, written

information in other formats (large print, audio, accessible electronic format, other formats), and qualified interpreters, and information written in other languages. If you need these services, call 800.962.2242 (TTY: 711).

If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201, Toll-free 800.368.1019, 800.537.7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

To talk to an interpreter in your language at no cost, call 800.962.2242 (TTY: 711).

Para hablar con un intérprete de forma gratuita, llame al 800.962.2242 (TTY: 711).

800.962.2242 (TTY: 711).

nói chuy n v i thông d ch viên b ng ngôn ng c a quý v không ph i m t phí, xin g i 800.962.2242 (TTY: 711).

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800.962.2242 (TTY: 711).

Per parlare con un interprete nella vostra lingua gratis, chiami 800.962.2242 (TTY: 711)

711 800.962.2242

Pour parler à un interpréter dans votre langue sans charges, téléphoner à 800.962.2242 (TTY: 711).